

## **UTILIZATION MANAGEMENT**

Base phone: 630-4230

Location: 18th MDG, Bldg 626, near Pediatrics area.

Hours: 0730-1630 Monday thru Friday

Closed: Holidays, PACAF Family Days, and 3rd Thursday of every month at 1200 for training.

### **Scope of Service**

Utilization Management offers a list of services to the 18th Medical Group, including, but not limited to:

- Conducting a retrospective review of patient determined to be high utilizers of clinic resources in hopes of finding better ways to offer them optimized medical care in tandem with medical management team huddles with Kadena Primary Care Provider (PCM) teams and other outside health care agencies.
- Ensuring proper patient continuity of care with resource management optimization to the patients who exceed the resources offered at Kadena and Foster Naval Hospital and need to be processed through the Aerovac office and treated off island.
- Working as a part of the Patient Centered Medical Home (PCMH) and Medical Management teams. Communicating with the PCM teams and Chief of Medical Services (SGH); informing teams of their patient population trends and their patients receiving care off island.

### **Contact Information**

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630-4230

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