CASE MANAGEMENT

2 Locations: For out-patient, 18th MDG, Bldg 626 (near Pediatrics area) and in-patient Naval Hospital on Camp Foster.

Hours: 0730-1630 Monday thru Friday

Closed: Holidays, PACAF Family Days, and 3rd Thursday of every month at 1200 for training.

Who is Eligible for Case Management?

Case Management services are available to beneficiaries who are eligible for care at Kadena Medical Clinic. Case Management is recognized as an essential component to optimize services that can enhance clinical and resource efficiency and to improve quality of care. They support patients through transition determination by establishing an active partnership with patients, their families, and the entire healthcare team to achieve optimal healthcare outcomes.

Scope of Service

Case Management is a dynamic and systematic collaborative process in which a professionally licensed provider (usually a nurse or a social worker) assesses, plans, coordinates, implements, monitors, advocates, and evaluates the options and services required to meet an individual's unique healthcare needs.

Contact Information

Opal Croom, RN Out-patient Case Manager

Base phone: 630-4926

Dawn Johnson, RN In-patient and NICU Case manager

Base phone: 315-646-7920 Dawn.johnson13.ctr@mail.mil

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