

CASE MANAGEMENT

Location: Building 626 1st Floor

Service Hours: 0730-1630 Monday thru Friday

Closed: Holidays, PACAF Family Days, and 3rd Thursday of every month @ 1200 for training.

SCOPE OF CASE MANAGEMENT

Case Management is a dynamic and systemic collaborative process in which a professionally licensed provider (usually a nurse or a social worker) assesses, plans, coordinated, implements, monitors, advocates for, and evaluates the options and services required to meet an individual's unique healthcare needs.

WHO IS ELIGIBLE FOR CASE MANAGEMENT?

Case Management services are available to beneficiaries who are eligible for care at Kadena Medical Clinic. Case Management is recognized as an essential component to optimize services that can enhance clinical and resource efficiency and to improve quality of care. They support patients through transition of care; decrease fragmentation of healthcare services; and support safety, education, and self-determination by establishing an active partnership with patients, their families, and the entire healthcare team to achieve optimal healthcare outcomes.

WHO IS YOUR CASE MANAGER?

Nicole Anderson, RN Outpatient Case Manager

315-630-4531

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Dawn Johnson, RN Inpatient and NICU Case Manager

315-643-7895

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Cynthia Page, LCSW Mental Health Case Manager

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